

Cost to use Contexte

How much will it cost?

The following services will be provided to the court at no cost:

- AOC will make the Contexte Case Management System available to the court through AOC servers located in Little Rock. The baseline system includes the CourtConnect ^[1] public access module and the eTraffic ^[2] online payment module.
- AOC will be responsible for annual maintenance, backup, and recovery services for the case management system.
- AOC will provide professional services including project management, business analysis, training, configuration, go-live support, and ongoing remote support.
- AOC will provide a conversion of its legacy CMS data to circuit courts.
- AOC will cover the cost of travel for AOC employees for agreed services.
- AOC will provide access, training, and configuration for the electronic filing and electronic citation modules when they are available.

The court is responsible for the following:

- The court is responsible for acquiring and maintaining all hardware that meets the minimum technology requirements ^[3], including networking hardware, personal computers, printers and scanners.
- The court is responsible for providing high-speed Internet access to use the system.
- The court will be responsible for the travel expense of sending its staff to Little Rock for training.
- If the court is unable to travel to Little Rock for training, the court will be responsible for providing a suitable training facility at its location.
- Circuit courts may contract with the AOC for supplemental data conversions to include data not available in CMS such as docket entries, events, attorneys, and parties for a minimum of \$35,000. If an accounting balance forward conversion is required, it may be added for a minimum of \$15,000. The court must provide a useable data extract and data dictionary for conversion services.
- Courts may contract with the AOC to convert image links through Contexte to an approved document management system ^[4] (DMS) for a minimum of \$25,000. (A separate agreement for conversion of images may be required with the court's DMS vendor.)
- Courts may contract with the AOC to load images into the Contexte database using the Contexte DMS for a minimum of \$25,000. (A separate agreement for conversion of images may be required with the court's DMS vendor.)
- AOC will provide district court conversions for a minimum of \$50,000, which will include

a balance forward conversion of accounting information; however, the court must provide a useable data extract and data dictionary for conversion services.

How long will it take?

- Without a data conversion, a Contexte project can be completed in three to six months depending on the size of the court.
- A data conversion, especially for a system that AOC has not previously converted or that does not have a relational database structure, can easily extend a project to 12 to 18 months.

Source URL: <https://courts.arkansas.gov/administration/acap/contexte/cost>

Links:

[1] <http://caseinfo.aoc.arkansas.gov/>

[2] <http://pay.courts.arkansas.gov/>

[3] <https://courts.arkansas.gov/administration/acap/contexte/cost/system-requirements>

[4] <https://courts.arkansas.gov/../../../../administration/aoc/acap/imaging-vendors>